AlaxOpenRice Account Linking Promotion Terms & Conditions

- 1. Promotion Period: From 15 April to 31 August 2024.
- 2. Promotion: To enjoy \$20 Rice Dollar Reward ("Reward") by linking OpenRice Member account to the AIA Connect User account via OpenRice mobile app in Hong Kong during Promotion Period and fulfilling the Terms & Condition requirements of AIAxOpenRice Account Linking Promotion and AIA-OpenRice Account Linking ("Eligible User").
- 3. This promotion is based on Hong Kong time and the time received by the AIA server. By participating in the promotion, the participants shall be deemed to have read, understood and agreed to be bound by these Terms and Conditions.
- 4. The Reward will be credited into the Eligible User's OpenRice Account on the same day of account linking. In case of any system errors, we may need longer time to process.
- 5. Each Eligible User can enjoy the Reward once during the Promotion Period.
- 6. AIA reserves the sole and absolute right and discretion to determine the User's eligibility for Promotion and forfeit the Reward without prior notice.
- 7. Eligible User shall be deemed to have authorised AIA to use their personal details for postage and communication purposes.
- 8. Eligible User shall agree and ensure that all information provided, including personal communication details, are true and accurate. AIA reserves the right to disqualify any User who impersonates any person or creates a false identity when participating in the Promotion, and to revoke or clawback the Reward that will be or have been presented to disqualified Eligible User. If the User violates any rules or commit any illegal acts that result in any losses on the part of AIA or any third parties, the relevant User will be liable for all liabilities.
- 9. The Reward is offered on a first-come-first-served basis and while stock lasts.
- 10. AIA is not the supplier of the rewards and services provided, and accepts no liability for the quality of rewards and services provided by the reward merchant. Rice Dollars can be used for payment on the OpenRice App. For more details, please visit https://www.openrice.com. The use of the Rice Dollar is subject to OpenRice's terms and conditions. Any dispute regarding the use of the Rice Dollar shall be resolved directly with OpenRice. If you have any question on the use of the Rice Dollar, please contact OpenRice directly.
- 11. The Reward cannot be resold, transferred, refunded, or exchanged for cash or any other products.
- 12. If for any reason, the Promotion cannot run as planned, such as due to infection by computer virus, bugs, worms, trojan horses, denial of service attacks, tampering, unauthorized intervention, fraud, technical failures or any other causes beyond the control of AIA and/or OpenRice that corrupt or affect the administration, security, integrity, or proper conduct of the Minigame, AIA reserves the right, and at its sole discretion, to disqualify any User(s) who tamper with the process without prior notice.
- 13. The terms and conditions herein shall be construed in accordance with and governed by the laws of Hong Kong and the Hong Kong Courts have exclusive jurisdiction if any dispute arises.
- 14. In the event of disputes, the decision of AIA shall be final and binding.

- 15. AIA reserves the right to interpret these Terms and Conditions. Should there be any discrepancy or inconsistency between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
- 16. AIA reserves the right to change the terms and conditions of this Promotion at any time without prior notice.
- 17. For any enquiries, please email the details to aia eatbetter@aia.com.