

## Benefit Guide Emirates



Emirates connects the world to, and through, global hub in Dubai. Emirates operate modern, efficient and comfortable aircraft, and culturally diverse workforce delivers award-winning services to customers across six continents every day.

### AIA Vitality Member Benefit

AIA Vitality members can enjoy up to 50% discount\* off Emirates flights with the first booking discount^ per membership year and enjoy up to 10% discount^ anytime based on their AIA Vitality Status. Moreover, AIA Vitality members can also book for up to 8 accompanying passengers for each travel event at up to 10% discount based on their AIA Vitality Status.

### AIA Vitality Status discounts are as follows:

AIA Vitality members will enjoy discounts based on their AIA Vitality Status at the time of booking.

Discount of Flight Tickets (%) <sup>1</sup>					
AIA Vitality Member	ECONOMY CLASS <sup>2</sup>			BUSINESS CLASS <sup>3</sup>	
	AIA Vitality Member		Companion (up to 8 passengers)	AIA Vitality Member	Companion (up to 8 passengers)
	1st Booking	2nd Booking and Onwards	All Booking	All Booking	All Booking
Bronze	8%	8%	8%	8%	8%
Silver	10%	10%	10%	10%	10%
Gold	25%	10%	10%	10%	10%
Platinum	50%	10%	10%	10%	10%

<sup>1</sup> Discount applies to flights departing from Hong Kong to EK online network, Emirates & flydubai codeshare destinations, except Jeddah and Medinah, for One-way or Return tickets. The discount does not apply to infant tickets.

(Note: accompanying passenger cannot be an infant under 2 years old at the time of travel).

<sup>2</sup> Economy class refers to booking class K/U/B/M/W/R/E/Y, Flex and Flex Plus fares.

<sup>3</sup> Business class refers to booking class I/C/J, Flex and Flex Plus fares.

\* Cannot be used in conjunction with another discount or coupon.

^ Discount applicable to Emirates flight booking made by any AIA Vitality member under the benefit at the AIA Vitality & Bees Travel co-branded website directed via AIA Connect (any booking made directly through Emirates website and call centre is not eligible for the discount).

## How Do I Get Started?

### Step 1: Log in to AIA Connect Mobile App or Website

To book an Emirates flight, log in to AIA Connect app or website and click on “AIA Vitality” tag and select “Partner Benefits”, then click on “Emirates”.

On the Emirates page, under the “Booking History” section, you will see the availability of your first booking discount. To continue with the booking, scroll to “Start Booking” and click “Book Now”.

### Step 2: To redeem your AIA Vitality discount

Your discount based on your AIA Vitality status will automatically be applied when you book your travel through the AIA Vitality & Bees Travel co-branded website directed via AIA Connect. Confirmation of your booking will automatically be displayed under “Booking History”. Bees Travel will send you a confirmation email containing your itinerary and booking information.

You do not need to be an Emirates or Bees Travel member to make travel booking. AIA Vitality membership will not automatically give you any Emirates or Bees Travel membership. You must adhere to the rules described within this benefit guide to receive your AIA Vitality discount.

## Earning AIA Vitality Points

You cannot earn AIA Vitality Points for using this benefit.

## Important Points to Remember

- You may book up to 1 Emirates travel event per membership year with the first booking discount and enjoy up to 10% discount anytime based on your AIA Vitality Status.
- The first booking discount for AIA Vitality members applies only to Flex and Flex Plus fares of Economy class (Booking class: K/U/B/M/W/R/E/Y) flight booking for One-way or Return tickets.
- You can book for up to 8 companion passengers with up to 10% discount anytime based on your AIA Vitality Status. The discount does not apply to infant tickets (Note: accompanying passenger cannot be an infant under 2 years old at the time of travel).
- You must be an AIA Vitality member at the time of booking to qualify for this benefit. Your discount percentage is based on your AIA Vitality Status at the time of booking, not at the time of travel. Any confirmed booking(s) made during an AIA Vitality membership will remain effective despite a subsequent membership cancellation.
- Discount applicable to Emirates flight booking made by any AIA Vitality member under the benefit at the AIA Vitality & Bees Travel co-branded website directed via AIA Connect (any booking made directly through Emirates website and call centre is not eligible for the discount).
- Discount applies to flights departing from Hong Kong to EK online network, Emirates & flydubai codeshare destinations, except Jeddah and Medinah, for One-way or Return tickets.
- The discount applies to the base fare only (excludes airport tax and fuel surcharge – i.e. no additional discount besides base fare). Bees Travel will charge a service fee of 1.5% of the total transaction cost. You may refer to AIA Connect mobile app or website for the available discount. The discount does not apply to the fees and extra costs incurred when you make changes to your booking.
- Bookings are non-transferable, i.e. you are not allowed to transfer the discounted booking to another passenger.
- You will be offered the best available fares at the time of booking. Ticket fares and availability may vary between different flight booking websites or platforms.
- Emirates may change flight rates without notice. AIA Vitality, Emirates and Bees Travel are not responsible for any losses that may be experienced because of these changes.
- All Emirates terms and conditions apply (including but not limited to minor booking policies, cancellation and modification booking rules).
- The discount cannot be combined with any Emirates offer or gift cards or Bees Travel discount offer.
- Once air ticket(s) is/are issued, all modifications (including change of travel date) can only be made through Bees Travel and are subject to standard Bees Travel terms and conditions.
- Purchase returns and refunds follow [Bees Travel Terms and Conditions](#).

## About Emirates

Emirates is a separate and independent entity, and AIA shall not be responsible for the nature or quality of products or services provided by Emirates, nor for any solicitation effort by it. The products and services offered by Emirates are not sold or marketed by AIA, and the provisions of the same may also be subject to certain terms and conditions of Emirates.

For information about Emirates flight services, you can visit Emirates website : [https://www.emirates.com/hk/english/..](https://www.emirates.com/hk/english/)

## Important Notice

AIA Hong Kong shall not be responsible for the nature or quality of flight services provided by Emirates or Bees Travel, the online travel service / product booking platform provider of the benefit, and accepts no liability arising from any disputes in bookings, payments, transactions, changes, modifications, cancellations, and refunds made between AIA Vitality members and Bees Travel.

The information contained herein does not constitute an offer to sell or a solicitation of an offer to buy Emirates or Bees Travel's products and services on the part of AIA Hong Kong. AIA Hong Kong is not an agent or distributor of Emirates or Bees Travel and will not receive any remuneration as a result of your purchase of products or services from Emirates or Bees Travel.

Any dispute about any products or services as part of this benefit must be resolved directly with Bees Travel which have the final decision with respect to any order placed by you.

All representations within this Guide made on behalf of AIA Hong Kong have been thoroughly researched and are verifiable by documentary evidence. Representations within this Guide made on behalf of Emirates or Bees Travel are based upon information that AIA Hong Kong has received from them, such information having been provided to AIA Hong Kong along with an assurance from Emirates or Bees Travel that it is accurate.

You are kindly advised to read the AIA Vitality Terms and Conditions, and, please pay heed to the sections on "AIA Vitality Programme Benefits" and "Exclusion of Liabilities" available at [www.aia.com.hk/aiavitality](http://www.aia.com.hk/aiavitality).

## Terms and Conditions

Use of this benefit is subject to the AIA Vitality Terms and Conditions, AIA Vitality Terms of Use, AIA Vitality Personal Information Collection Statement and the AIA Privacy Policy which are available at [www.aia.com.hk/aiavitality](http://www.aia.com.hk/aiavitality).

In case of dispute on AIA Vitality Points (if any), the decision of AIA shall be final and conclusive.

You are advised to carefully consider whether you should purchase any products or services made available by Emirates or Bees Travel, and the award of AIA Vitality Points (if any) and the availability of any discount shall not be the sole or decisive factor in your decision making. Please consult your travel consultant if necessary. Also, you should make a comparison of price, quality and reputation of different service providers (and their products/services) in the market before making any decision.

Benefits may be varied or withdrawn at any time.

"AIA Hong Kong" or "AIA" herein refers to AIA International Limited (incorporated in Bermuda with limited liability).

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